

PUBLIC BRIEF HEARING

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JUNE 28, 2016

10:03 A.M.

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AFFORDABLE COURT REPORTING
CINDY C. WILSON, COURT REPORTER
10152 BOWLING GREEN ROAD
MORGANTOWN, KY 42261
EMAIL ADDRESS: AFFORDABLECTRPTG@YAHOO.COM
(270) 791-6115

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BY MS. GLISSON:	COMMENTS 4 -	

The Public Hearing Briefing on
Transforming Kentucky Medicaid, in the auditorium at the
Carroll Knicely Center, Western Kentucky University,
South Campus, 2355 Nashville Road, Bowling Green, Warren
County, Kentucky on Tuesday, June 28, 2016, at 10:03 a.m.

## PRESENTERS

Ms. Vickie Yates Brown Glisson Secretary for the Cabinet for Health and Family Services

Mr. Stephan P. Miller Commissioner for the Department of Medicaid Services

Mr. Adam Meier
Deputy Chief of Staff for
Policy, Office of the
Governor

MS. GLISSOM: Good morning everyone. I'm Vickie Yates Brown Glisson. I'm Secretary of the Cabinet for Health and Family Services. As I said, it's really wonderful to see so many of you out here today in Bowling Green coming out to hear comments on the view 1115

Waiver. The plan is being looked at in the next 30 days. As you know, this is ruled out on June the 22nd. So we have a 30-day comment period, and this is our first official comment days. This is one of our first — this is our first public hearing. We'll have another public hearing tomorrow at the Medicaid Advisory Committee meeting in Frankfort, and then we will have another one on July the 6th in Hazard. We want to make sure we cover both western, central, and eastern Kentucky. So thank you all very much for coming out today.

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I first want to just handle some of the requirements and kind of give you maybe an overview of the Agenda that we're planning to follow today. We're going to do first a very brief presentation. Maybe many of you have been online or have had a chance to look at the Waiver. We thought it might be helpful to spend about 15 or 20 minutes doing a brief overview of the Waiver of the high points so that you can get more acclimated to the Waiver and so hope you've had a chance to review it.

We're probably going to take about four or five minutes just to accept technical -- to ask -- for you to ask technical questions. If you have anything that didn't seem clear in that presentation and you have some technical issues, we'll be glad to try to answer those.

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Another one I want to ask you about is the comments, and we really want to hear from you because this is a very important part of the process. As I said, we have 30 days to accept public comments. After that, your comments will then be -- we'll accept one of those comments, and we'll look at those, and we'll try to incorporate those comments into the proposal if we can.

Then it goes to the Federal Government because the Federal Government will be reviewing our Waiver then, and it will be probably some time in late August or the month of September. We will be talking back and forth which means Kentucky and the Federal Government. We hope that by the end of September that we will have completed the Waiver process. That's what we're shooting for for the end of September. Even if it says it's approved at the end of September, we're probably likely not seeing any more changes until late spring of next year.

But I think it's important that you taking

the time out of your busy schedule. We will be respectful of your time, and I think it's important for us to talk a little bit about the Waiver overview, take your questions, and then we're going to open it up to comments and let you tell us what you like or don't like or, you know, how you think it could be improved because there's certainly great minds in one room across the country, I'm sure we could probably find ways to improve this Waiver.

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I just want you to know that a lot of time and effort has gone into this process. We have been meeting regularly since the end of December when the Governor first announced that he was going to be looking at this issue. So I want you to know that the Cabinet has, and the Governor's office, spent lots and lots of time and effort. I think we called it Nuncy Wednesday. We spent every Wednesday almost all day on looking at Medicaid lost of time in between. So I want you to know we spent a lot of time, but I am looking forward to your comments so you can give us more feedback.

I would ask -- this is public housekeeping matters. Because there's a quite number of folks here and they have signed up to speak, I would ask that you try to keep your comments, when we go to the public comment period, to about three minutes if you would. We

do have someone here that's sort of kind going -- there she's got her hand waving. She's going to try to keep the time for us. So we'll ask that you keep your comments, if you can, to about three minutes. If you can't get it all done in three minutes, please feel free to go onto the website, and it's at the bottom, written comments. We are monitoring that, and we will be accepting those comments. So please add anything further, or if you feel like this is just not a place you want to get out and give public comments and it's a little more than you wanted to do, please feel free to go on the website and give us written comments, and we would appreciate that.

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We do have a sign-in sheet outside on either side of either door. So if you want to comment, we ask that you do go ahead and sign up on the sign-up sheet if you haven't already done so.

I do need to talk about some legal matters so that it's clear that this is a public -- a public hearing -- a public discussion on the Waiver, and so pursuant to KR -- it's not KRS. It will be Federal. Pursuant to 42 CFR 431.408, the Commonwealth of Kentucky is holding its public hearing to accept public comments on a proposed Kentucky Health Section 1115 Medicaid Demonstration Waiver.

So I wanted to make sure that you would only spend time pursuant to Federal regulations. And, again, a copy of the Waiver is available on our website at chfs.ky.gov/kentuckyhealth. If you go there, you can see and view the Waiver. You can also provide comments at that website.

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So just quickly, we're going to spend a few moments -- there we go -- talking a little bit about -- as I said, this is the -- we're going to spend a few moments going through an overview of the Waiver, and then we'll take -- if you have any technical questions after that, we'll recess back for maybe four or five minutes. At this point, I'll turn it over to Steve Miller.

One thing I haven't done at this point, let me tell you who's at the table with me. Like I said, I'm the Secretary of the Cabinet for Health and Family Services. And to my left is Commissioner Steve Miller. He is the Commissioner of Medicaid at the Cabinet for Health and Family Services. And before this, you have a financial background, and you worked for the Kentucky Hospital Association for many years.

To my right is Adam Meier. Adam is from northern Kentucky, and Adam now serves as the Assistant Chief of Staff to the Governor. And so what you do have at the table today is a representative from the

Governor's office and so two folks from the Cabinet for Health and Family Services.

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And so Steve is going to kick us off, and then Adam is going to -- I may jump in there on a few slides and talk about the Waiver, and then Adam, I think, is also going talk and comment speak. So, Steve, I'll let you get started.

MR. MILLER: Good morning, Ladies and Gentlemen. On the slides we have before you right now, I'm going to try to give a little bit of background as it relates to some of the costs of the current Medicaid program. What you see there on the two lines real quick, one line is demonstrating the Federal portion of the Medicaid costs where the red line being the State portion. You can see there that the red line has been relevantly flat, the blue line has had a spike starting 2014. The point of this slide is just to illustrate that, without pointing out, that the Federal Government has paid 100 percent of the cost of Medicaid Expansion.

We indicated Kentucky would start being responsible for a portion of it starting January 01 of 2017. Currently in the year 2015, as is shown there or see there, the total cost of the program was \$90.6 billion with the Federal Government paying 71.6, State of Kentucky \$2 billion.

I want to tell you as far as the cost and the growth of the Medicaid program. It has gone up substantially and subjected to go up substantially more from 2017 to 2021. The additional cost that the State will incur that relates to Medicaid Expansion as its incurring is \$1.2 billion of State funds. What that represents is basically a three percent increase in each of the next three budget cycles, and the budget cycle that will begin initially July 1 is a 20 percent increase over the previous two years. In addition of the next two-year cycle, there will be a 20 percent increase.

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We will also have there at the bottom of that, the next line -- sorry. For a Program -- a Leaders Working Program Inefficiencies. One of the major items that we deal with in Medicaid is that 70 percent of our expansion is directed to Medicaid Managed Care which represents or governs 90 percent of the enrollment in the State of Kentucky. We find that that has been a large dollar amount, and we have tried to look of our exposure that are costs and will be deferred. Meaning at least in the past couple of years that has been very inefficient.

If you look at the bottom of the slide there, you will see where the State of Kentucky ranked across the country at least in the profitability of the MCO plan. We employed five different MCOs in the State

of Kentucky.

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2 MS. GLISSOM: And that's Managed Care 3 Organization.

MR. MILLER: Excuse me. MCO, not NCO,
Managed Care Organization. According to a recent report
by the Nauman Actuarial Firm and a large national
consulting firm, it reported that Kentucky will be in the
year 2015. In fact, MCO had a net profit margin after
their inter-trade expenses talking 11.3 percent. You can
see where the national average in that same timeframe was
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Clearly extended Kentucky has incurred block expenses over amount of the state that really wasn't needed as related to the profitability of the MCO. Clearly, we want them to have a reasonable amount of profits. They need to be profitable to stay in existence, but their profits in the past couple of years have been excessive. I will give you more detail with that later.

MR. MEIER: So despite the spending, there's a lot of public health challenges remaining. Therefore, poor health outcomes despite high spending. One out of three Kentuckians are considered obese. We are ranked second highest in the State in the nation for smoking, first highest in the nation for cancer deaths,

first highest in the nation for preventable hospitalizations.

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And we also have high poverty and high Medicaid enrollment. Our workforce participation is less than 60 percent, 45th in the nation. Nineteen percent of Kentuckians live in poverty, and we are 47th in the nation for median household income. Nearly one third of the total State population is currently enrolled in Medicaid.

MS. GLISSOM: As Adam said, we have significant health issues here in Kentucky, and one of the things that we've tried to do in this Waiver is to try to alive our health issues that we have in Kentucky. This Waiver is very Kentucky focused, Kentucky specific. We tried to look at the health issues we have as Adam outlined, and we see those central figures that we have, high obesity, diabetes, heart disease, so forth.

And then we try to figure out how do we begin to address it. So we're putting -- our health department is the one that we're going to, the health department with our Managed Care Organization that Steve mentioned, and we're also going to the Department of Public Health.

But also importantly, we are on a commitment to this Managed Care Waiver -- or this Waiver

of a SUD, a Substance Use Disorder, Pilot Project. This is something that the Federal Government opened up and explained to the team.

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And so what we ask is that if we notice right now here in Kentucky, Medicaid has restrictions about individuals being able to get care in what are called IMD. These are Institutes for Medical Diseases. These are institutions that you can go in and become a 30-day residential program. They don't pay for that.

We have gone now and we've asked if we can take those facilities and we can establish the 30-day residential program to try to address this opoid drug abuse issue in Kentucky. So we're looking at individuals that are between the ages of 21 and 54 that if they are diagnosed with a substance abuse issue then Medicaid would pay for them to be able to go into residential treatment here in Kentucky and receive that treatment.

So I think that's an important component. I'd like you to know that we have been trying to identify those healthcare issues. And speaking of this Pilot, we're going to be looking at this Pilot in one of -- in several of 54 counties is where we're going to start. The Federal Government has identified 200 counties across the nation that are risk-at-risk counties. 54 of 200 of those -- 540 of those counties across the nation are in

Kentucky, and they're at risk because they have high drug use which also means they have chronic HIV and have sleep problems.

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So we're going to be looking at those 54 counties and trying to establish a residential program for the individuals that are suffering from drug abuse, and we're asking for the Waiver to be able to have that covered under Medicaid which I think will hopefully then try to address more than just health issues here in Kentucky.

MR. MEIER: And just to follow up on that. In Kentucky, we are facing an epidemic. More than 1,200 Kentuckians die from drug overdose each year. Ranks third highest in the nation for number of drug-related fatalities as well.

We're also -- we've also been identified from the CBC as being a -- having 54 out of 200 counties in the nation at risk for HIV or Hepatitis C. So what Medicare was talking about was is really allying our outcomes to desired outcomes, allying our policies to where the document policy and the Waiver is essentially a better policy to improve that outcome.

So taking a kind of four-prong approach, we will bring an opportunity to give a discussion on the 1115 Waiver, which we're calling KentuckyHEALTH.

Everybody can tell you that it is a Substance Use
Disorder, Delivery System Improvements; also Chronic
Disease Management, and Managed Care Organization, which
we have briefly touched on, but we will come back to that
as well.

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FEMALE AUDIENCE PARTICIPANT: I'm so sorry. There's so much noise to follow you in the back of the room. I can't hear anything.

THE REPORTER: Yes, I'm having difficulty as well, but I did tell him.

MR. MEIER: All right. So the Section 1115 Waiver on KentuckyHEALTH, acronym for Helping to Engage and Achieve Long-term Health, mentioned that the outcome -- these are the goals that we set forth for the program included for system's health, and health can be responsible for their health, encourage individuals to become active participants and consumers of healthcare who are prepared to use commercial health insurance.

We empower people to seek employment and transition to commercial health insurance coverage. We implement delivery system reforms to improve quality and outcomes and ensure long-term fiscal sustainability.

So one of the key complaints that we've had is the benefit package to make employment to the present Kentucky State Health Plan. The benefits will

not change for children, for non-expansion population or the medically frail.

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The target eligibility groups are all able-bodied adults eligible Medicaid, which is an expansion population up to 138 percent of the Federal Poverty Line. And then other non-disabled Medicaid eligible adults as well as low-income children to promote family coverage, but, again, the benefits will not change initially.

We have two paths of coverage for Kentucky HEALTH. One is an Employer Premium Assistance Program option, and the second is the Consumer Driver Health Plan option which, again, is patterned after our Kentucky State employee healthcare as well.

Monthly component of that is monthly premiums in lieu of the co-payment schedule. There will be no cost sharing for pregnant women and children. The premium will be a flat rate sliding scale premium equal for or less than two percent of income for each income group. Premiums are more predictable and may cost less than standard co-payments. For example, the current co-payment schedule has \$50 hospital visits, copays, and office visits are around \$3.

You can see that line across the top which demonstrates in the scale from under 25 percent of the

poverty line would be \$1.00 per month premium; 25 to 50 percent of the Federal poverty line, \$4 per month; 51 to 100 percent Federal poverty line, \$8.00 a month; and 101 to 138 percent of the Federal poverty line, \$15 a month.

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After two years of being on Kentucky
HEALTH where there is an average of above 100 percent of
the poverty line, to bring them to prepare and encourage
them to transition to the private market coverage as it
starts to escalate through years three, four, and five.

Assistance Option would work. It would be optional enrollment for the first year, and the children would be optional. But the employer has to deduct the premium through payroll, and the premium would be reimbursed by the State to that employee, less the required member premium contribution.

And then Kentucky HEALTH would not allow benefits or any benefits that's not covered by the employer. The employer program -- the employer's contribution has got to be wrapped around from the Kentucky HEALTH program. It would ultimately matter which account to return additional benefits.

The Consumer Driven Health Plan Option.

It is a deductible account. It's basically that you add enough to the previous employee health benefit plan.

It's consumer driven because it's a higher deductible account, but we provide the deductible account that's a \$1,000 a year which is the deductible.

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And it's been advised in your previews, anything unused, 50 percent of that would go into the My Rewards Account. And let me also mention preventive care does not come out of the deductible account. It is covered without customer deductible account.

My Rewards account would then be -- again, you can have income coming from your deductible account that's unused as well as integrating health community and do job training activities. \$200 into that account. There's no tax, and the account will pay for vision, dental, over-the-counter medications, and gym membership reimbursement.

The income that would be given by the rewards account is the number of the transitions from the State private insurance and stays off of Medicaid for 18 months, they would be entitled to -- up to \$500 in the balance of that account.

There are non-payment penalties again to entitlement after the commercial insurance for those above 100 percent of the poverty line. They will be disenrolled from the program for up to six months, but we do allow an on-ramp. So any time there's a penalty where

there's an on-ramp. So what they would do is pay the two months of this premium and one-month premium to restart as well as concluding a health or financial literacy course as well as one annual renewal.

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So less than 100 percent poverty line will be subject to the standard co-payment schedule. That's currently in the Medicaid plan as well as to have a 1,000-dollar deductible for the amount of work you have.

And some additional Commercial Market
Policies, there will be no retroactive activities.
Benefits will begin when members make their first
payment.

There will be an open enrollment period.

Beneficiaries will have the members' decision of an enrollment period because they must determine when enrollment paperwork is in the specified time period.

Otherwise, they'd have to wait six months until the next enrollment period. Again, you have an on-ramp which would be to complete a health or literacy course.

And then plan selection, just like in a commercial market, members select a managed care plan at the enrollment. You have to stick with that plan for 12 months unless there's some sort of problem.

In the Community Engagement and Employment, data has indicates that community engagement

improves health and employability and decreases poverty. It targets able-bodied adult members.

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THE REPORTER: Sir, would you please slow down. You are reading.

MR. MEIER: Children, pregnant women, individuals determined medically frail, and individuals who are the primary caregiver of a dependent are exempt from the community engagement and employment initiative. It also herein states then there are times that where a fourth of the year the first three months they're not required to do any community-vision activity, and it scales up from one month to works up to 20 hours per week that's employed.

So it gradually increases, and there's an incentive offered to the amount of work that people still come to me about these activities. And, again, they will have the reward of paying, if they would want to come up in public and say (inaudible).

MS. GLISSOM: I think I've covered most of this. This is, again, on the Substance Use Disorder Incentive the pilot program that was going to be included in the Waiver. One of these I think I didn't mention, and I will mention that I think it will be important that we have represented all mental health benefits that were included in this pamphlet.

So that would be intact as well as for adding this pilot project for residential treatment up to 30 days in a IND here in Kentucky. And, again, that's the pilot project that will be specifically looking for at this time.

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Also just a little bit about the chronic diseases I mentioned as well. We are looking in the Cabinet as for obesity and diabetes. We're looking at lung cancer, substance abuse, as well as cardiovascular disease. And, again, put it in this Waiver of how we have alignment to be able to address these Kentucky healthcare issues. So, again, there are components before this to improve the chronic disease problem in Kentucky.

So what you saw there earlier was a four-prong approach. It's taking the managed-care entity and aligning them more closely and using the managed-care entity to be able to address these chronic diseases in Kentucky and looking at this SUD pilot project and also identifying these chronic diseases in Kentucky and focusing on that as well as the 1115 Waiver that has to be operational.

MR. MEIER: Good morning again. I mentioned earlier about the Medicaid MCO Contract, the Medicaid Managed Care Organization. We just went through

1 the middle of those contracts for six-month extensions. Some of them we've called and we've tried to accomplish 2 3 in that timeframe. Some of them are over the cost 4 strictly Statewide incarnated in that timeframe. 5 Through these negotiations we were able to 6 reduce expense by approximately eight percent of what we had budgeted for that same six-month timeframe. That 8 savings -- that eight percent savings for the State of 9 Kentucky prior to six months will be approximately \$280 10 million. 11 There's more so than just the financial 12 savings. What we were trying to do was to better for the 13 care and delivery process of the MCO. We want to make sure that the care phase of the delivery is the right 14 15 care at the right time. 16 We are also experiencing a price on the 17 future between pharmaceutical benefits. 18 FEMALE AUDIENCE PARTICIPANT: Would you 19 mind pulling the microphone towards you? 2.0 MR. MEIER: Are we good? 21 FEMALE AUDIENCE PARTICIPANT: Can you talk 22 up? 23 THE REPORTER: I'm still having difficulty 24 hearing you also. 25 Performing Managed Care MR. MEIER:

Reforms. There are basically three items, Care,

Population and Health and Cost. I believe we have done
that within the negotiation contract. We're also
monitored the MCO for better quality, better outcome, and
better health status.

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The cost savings over the five years of the Waiver. It has it for you right there basically in charts that is showing that the cost that will be saved over the five years. Total cost approximately \$2.2 billion at which the State's portion of that will be \$331 million.

The savings will come until the health year. In the fifth year, 2021, the savings in that fifth year will be approximately \$800 billion in total. Again, this program does not save money initially. It's more to in the future.

The draft that you see there just illustrates how we have lowered the cost that has been incurred by the State of Kentucky. And, again, you can see where the distance between the projected cost without the Waiver; for instance, the red line with the savings from the Waiver. You can see it in the outline of the Cost Financial Savings.

MR. MILLER: I just wanted to touch on a few questions that we've gotten so far. As far as the

there's three jobs illustrating how the Kentucky HEALTH plan will apply to certain categories of people in the program. So if you own a premium, for example, there's no premium for children, a pregnant woman. There are for Section 1931 parents as well as the medically frail.

Again, if they do not meet the premium payments, then they would shut the co-payments. That is standard in the plan -- the State health plan.

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The My Rewards Account show them about how to have one. The pregnant woman would have one as well as the other categories.

Community Engagement would not be applicable to children and pregnant woman. It would be applicable to Section 1931 parents who are not the primary caretaker and are not applicable to the medically frail.

You have a question as far as

Employer-Sponsored Insurance. To be clear, the State
does provide the funding for the premium assistance. So
if the employee goes to the employer-sponsored
healthcare, they're not responsible for anything more
than they're standard premium that would be outlying
Kentucky HEALTH, and then the State would pick up the
rest of that employer's facility share.

The Cost Sharing: Premiums that we've

always heard from advocates. The premiums are more affordable and easier to budget than paying for an expensive co-payment during a medical emergency. Again, one hospital stay currently costs a Medicaid recipient \$50. Before the amount of that, the premiums are in lieu of the co-payments.

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Vision and Dental Coverage: Current vision and dental coverage will be maintained for children, adults eligible for Medicaid prior to expansion, and medically frail.

The expansion group may choose to use the My Rewards Account to gain access to vision, dental coverage, or other enhancements such as over-the-counter drugs or gym membership.

Vision services include an annual exam, but other medically necessary vision services will continue to be covered under the medical benefit package.

MS. GLISSOM: Just to wrap up here. I think I had a question on this a little bit earlier, but we are in the public comment hearing that started on the 22nd of June whenever the Waiver was posted. We're now in that public comment period. It will able to be in place for 30 days. It will go till July the 22nd. We plan then to take your comments and others' comments during this period and incorporate them and plan to have

by publically the 1st of August to submit the Waiver to CMS. The Hearing will be negotiated there.

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So your comments are very important today. I'm looking forward to hearing your comments, and the gentlemen at the table are. One of the other points that I think is also important to make is that Kentucky is not unique in accepting -- in seeking an 1115 Waiver. It is very important. These are sought all the time by States, and many of the provisions that you saw as part of this 1115 Waiver have been sought and have been approved by four other states by CMS. A few of the components are unique. The community is resining for a piece as unique. A number of statements have asked for that. We think ours is a little different, and so we are looking forward to talking with you about that in the open enrollment period as well as the premium of the 100 percent of the Federal poverty line. Those are unique to Kentucky. But most everything that you see has been either incorporated or used by other states. So there's only a few components that are unique to Kentucky.

With that being said, I'll just remind you that we would now like to take public comments regarding that public comment phase of our hearing. So if you have signed up -- oh, I'm sorry. Did we ask if there were any technical questions that anyone may have on the

presentation so far? We have a few minutes. We want to 1 2 hear your comments today. If you have any questions 3 about what was presented, we will be glad to answer them. 4 (Raises hand). ROB JONES: 5 MS. GLISSON: Yes, sir. 6 My name is Rob Jones, and I'm ROB JONES: 7 a property owner. I just had heard there were going to 8 be some changes to Medicaid transportation potentially 9 with this Waiver, and I was curious if you all were going to address those? 10 11 MS. GLISSOM: Yes. We can certainly do 12 that. That's a good question. We are looking at the 13 emergency transportation component of your population 14 that if it could be eliminated and if certain remain 15 taxable for this below 100 percent poverty line or we 16 found out it's just a number. As I said, it's really not 17 being used for that population. It's not being utilized. 18 And so at this point, we are to make that change. 19 MR. MEIER: It has been implemented in at 2.0 least one or two other states, and what they found is 21 that in pilot stage that they was supposed to typically 22 have available means to get to the documents in a couple 23 days. 2.4 MS. GLISSON: We have another question, 25 too, and then we'll move on.

1 SHEILA SCHUSTER: We are excited about the SUD Waiver. My question is, will that be open to those 2 3 who are dually diagnosed? In other words, have a substitute disorder as well as a mental illness? 4 5 MS. GLISSOM: That's a good question, 6 I believe the answer is yes, but I don't want to Sheila. say for sure. So I can certainly check into a little 8 more of the details in the pilot. It's still very -- at 9 this point, we're just beginning that negotiation with 10 CMS. So let's look at it then and see. That's a good 11 point then. 12 SHEILA SCHUSTER: I agree. Thank you. 13 MS. GLISSON: If we don't have any more technical questions, why don't we go right on into the 14 15 comment period because I do know we want to hear your --16 AKISHA EATON: (Raises hand.) 17 MS. GLISSON: I'm sorry. One more comment 18 -- one more question. 19 AKISHA EATON: Thank you. I have a number 2.0 of questions, and I'll try to keep them belief that way 21 we have time for comments. I am worried about this 22 process, and some of it I missed it. I just noticed the 23 retroactive benefits. My question is whether or not 2.4 there is a grace period for people who are not able to 25 make a payment on that specific date, or if there is, you

know, a grace period on the part of Kentucky HEALTH rather than the person making a payment to address that problem?

MS. GLISSOM: If I understand your

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question correctly, when it says that there's no retroactive benefits, your benefits will start as soon as you pay your premium -- when your premium starts. It will begin the first day of that particular month. And, yes, there will be like a 60-day grace period and nothing on the rest in the meantime.

SHEILA SCHUSTER: Okay. Yeah. I also have a another question payment and about community engagement --

THE REPORTER: Speak up, ma'am. I cannot hear you. You need to come down to the mic.

MR. DOUG HOGAN: We will end the public comment period, and I will call out your name of the folks who have gone ahead and signed the sign-up sheet. Please come up to the microphone. Speak clearly and please speak loudly we are asking. We've heard there are some audio issues with some of the microphones. So I want to make sure the people at home can hear your questions and your comments as well. So we will go ahead and start with that.

In no particular order, Michael Farmer.

And, again, please keep your comments brief and to the point so that we have others behind you. Next up will be Dr. Steve Compton. And, again, when you come to the microphone, please state your name again.

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MR. MICHAEL FARMER: I have too many questions. So I have to go to the website for the written comments. I have -- I guess off the top of my head I have to ask about the community engagement which I am confused about because it's about -- it's in regards o able bodies -- judging, you know, able bodies that have benefited with exceptions for pregnant women and the elderly. And I get that -- I want to know who will judged, who will be judging. Will it be the doctor of -- the personal doctor of the person -- of the person themselves? Would it be my doctor to judge that I'm not able body, or would it be a State doctor? I'm just curious about that. And as far as --

MALE AUDIENCE PARTICIPANT: Do I have to have a disability determination from --

MR. MEIER: Just to be clear, the public comments for us to incorporate actual comments into the Waiver. But he is right. If you get that determination, that would cooperate with this, but there would also be determination by MCO looking at the risk factors and that claim status and initial exam which we would work with

the MCO. Thank you.

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MR. MICHAEL FARMER: I'll just close by saying that while I understand the intention behind this Waiver, this process, this four-prong program, I feel like this is a -- what this continues to do is just make the people more -- we need healthcare, continue to jump through hoops, continue to award obstacles in front of them to get healthcare that they need.

I got an eye exam a few weeks ago, the first eye exam I've had in about four years because I didn't have the money to be able to go get an eye exam. So I finally had the healthcare plan set that I could finally get my eyes checked. Thankfully they were about the same as they were four years ago. People are safe on the road. I'm able to drive.

But it's just, you know, I mean, people like in my situation are barely making it as is, and when healthcare gets tinkered with, people like me, who are just barely getting by, we end -- we end up struggling, and we take it the worse. I'm done.

MS. GLISSON: Thank you.

(Audience Claps)

MR. DOUG HOGAN: Steve Compton is next, and Martha Smith, you will follow Dr. Thompson.

MR. STEVE COMPTON: Thank you. As he

stated, I am Steve Compton, Doctor of Optometry in Franklin, Past President of Kentucky of Optometric Association, and I currently serve as one of the representatives on the 11 Counties Technical Advisor Committee.

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The KOA will be filing the formal written comments to impose the Medicaid premiums of why the supporting documentation which supports the following statements: The Kentucky Healthcare Medicaid Plan treats vision services as an optional enhanced benefit rather than recognizing it as a longstanding intricate part of overall healthcare.

Currently individuals traditional and expanded living population are covered for one routine eye exam per year. Individuals under the age of 21 are covered for one pair of eyeglasses per year and one pair of replacement glasses per year. No one under the age of 21 receives glasses unless it is expressed.

On the medical eye care, of course coverage is required by Federal and State law. As proposed in the Waiver, only medical eye care will remain covered for the adult population. Any additional so-called video services were retrieved and enhanced, it appears, must be utilized by the My Rewards card which requires the individual's approved and the year's of

earned credits of the total area before the single services.

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These changes limitation to access to the increased costs. Patients will miss preventative care.

The Administration is playing the part, and the middleman is the primary role of Kentucky HEALTH. Since then, the conditions such as diabetes, high cholesterol, hypertension all are being discovered during an eye exam.

As a rule, an eye care providers play a primary role in the overall healthcare patients. They are often a frontline healthcare provider for this population especially in Kentucky where there's a lag from the health providers. And the size of this banquet this morning before United Healthcare, 15 percent of all their covered diabetics were diagnosed in an optometrist's office.

Bullet point number two is the cost don't judge it by the change. There's very little savings in the vision services from coverage. The last one, of course, is the biggest thing you can take is vision services representative of .02 percent of overall management cost which includes children's eyewear cost.

In bullet point number three, routine exams below Medicaid cost. Underlying chronic diseases are identified such as hypertension and diabetes. People

give appropriate treatment at earlier and less expensive levels. This is the reason for commercial insurance companies and their members to have routine eye exams as a part of their coverage. MCI will provide routine eye exams -- routine eye exams, excuse me, as an incentive due to the endless quotes. The letter of proposal have been transferred to eye exams once other incentives are met which was incredibly encountered into it. It is our view that eye exams should actually be an incentive from this population.

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Further, we have concerns with the way the proposal was administered. Based upon the Waiver application, there are two ways an individual can create incentive dollars in your My Rewards account.

They must be a member of the full year and transfer 50 percent of the remaining balance of the deductible into the My Rewards account, or they must first complete the following comment periods.

Other states will take the most administrative issues with this type of a system including delaying, avoiding credit, and the bank will understand by the covered individual.

It is the concern of the administrative lab results of an individual not seeking necessary health -- necessary healthcare. Additionally, individuals are

penalized for utilizing the person who lives unnecessarily and the funds that will be basically (inaudible) account which could also have a harmful effect on their overall health, and it is the opinion on the amount of having to save accounts.

The bottom, making healthcare provider provisions and dental services should not be lumped in the same incentive categories and reduce gym membership based on the physical stance in case they ever did this. Thank you for your time.

## (Audience Claps)

MS. MARTHA SMITH: My name is Martha Smith, and I'm representing five practitioners -- dental practitioners in this region. We have three offices. A lot of our patients, we have seen a lot of dental increase in the past year, year and a half. We are interested in what you are proposing here because of a dental vision nation.

Our doctors do not have anything against what we're seeing here except for the fact that dentistry does reflect health issues. We have found a lot of health issues when people haven't been to their physician by them coming into a dental practice. You're component, your SUD area, that is going to effect industry also.

Our main thing is the MCO instead of

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1 working together so that we're not doubling and tripling In making it where practices can 2 up on impressed issues. 3 work also easily with the MCO and the State to try to facilitate all of those. 4 5 (Audience Claps) Next is Diane Ennis. 6 MR. DOUG HOGAN: 7 Following Diane is Jeanie Smith, and Diana comes with a 8 -- I'll tell you this. She was the first true eye exam. 9 (Audience Laughs) 10 MS. DIANE ENNIS: Good morning. 11 AUDIENCE: Good morning. 12 MS. DIANE ENNIS: Good morning. I am here 13 to advocate for my mother, Norma Russell, who is an 88-year-old elderly woman with multiple health issues. 14 15 She receives \$753 a month from Social Security and SSI. 16 She attends Adult Day Care currently through the Medicaid 17 Waiver program so I could work. 18 I'm here, I guess, because of my concerns 19 of how that's going to affect her in the future. 2.0 doesn't have a lot of money to make the co-pays that you 21 all are referring to because the hospital wants a lot of 2.2 money out of that \$750 a month. 23 She does live with me, and my family and I 24 take care of her. But -- and I'm not only speaking for 25 her, I'm paying for all the other elderly people in this

area that are under the same situation. So I just wanted to share my concern and let you know that there are elderly people that do not have -- that have worked all their lives and that rely upon Social Security and SSI and they're only earning \$752 a month. Thank you.

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(Audience Claps)

MS. JEANIE SMITH: Good morning. My name is Jeanie Smith, and I live in Alvaton. So several years ago, I was an employee and living and working in Australia. So I've actually lived firsthand with benefits of a society that provides healthcare to every single citizen. It's amazing.

When my husband and I moved back to Kentucky, he went to back to school and also began working as a school principle. I was expecting our second son, and when we needed help, the State of Kentucky was there. We enrolled in Medicaid and were able to receive healthcare for myself and my children until my husband was able to finish with school and was able to begin paying again into the system.

Now, he's a nurse in CCU at variable hospitals, and he routinely cares for people who are in critical conditions because they could not afford to go to the doctor before a hospital visit.

There's absolutely no reason in 2016 in

this great state and in this country that people cannot get to the doctor. I feel like this Waiver is out of touch with the reality of low-income families and people.

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The purpose of these Waivers is to -- and emphasis is on to -- expand coverage or improve care, and I'm not helping. This Waiver is removing medical care, a huge component of our health. It is reducing vision care. It's making it more difficult for people to utilize that transportation if they need it. I'm not sure how you're going to get in trouble if you're not going to go through ER when so few doctors except Medicaid.

I am a Kentuckian. I am proud of our dedicated Medicaid expansion. Over 400,000 people are using it, and leading better health because of it. For once, Kentucky is leading the way. We are being recognized nationally for this program.

This changes purposed for this Waiver would be moving us backwards --

MALE AUDIENCE PARTICIPANT: Right.

MS. JEANIE SMITH: -- and literally, literally hurting the people of Kentucky and our families and our community. I think that we need to seriously reconsider this Waiver. I hope that all of these comments are being recorded because this Waiver would

1 only be moving us back and hurting our families. 2 (Audience Claps) 3 MR. DOUG HOGAN: Laura Harper and Chris 4 Keyser will follow-up. 5 MS. LAURA HARPER: I just want to 6 follow-up briefly that the longer a success for an event is the amount of coverage and the number of people that 8 we can get covered. This plan is mainly to get more 9 people -- more people to be covered and stay covered and 10 create too many barriers for coverage and that is it's 11 not going to be successful. 12 (Audience Claps) 13 MR. CHRIS KEYSER: Good morning. My name 14 is Chris Keyser. I'm the Executive Director for Fairview 15 Community Health Center. It's the qualified health 16 center here in Bowling Green, Kentucky. 17 Since November 2011, several health 18 centers around town and private practice physicians have 19 been dealing with the transition with managed Medicaid. 2.0 We have jumped threw our own hoops with providers to work 21 with the five Managed Care Organizations. 2.2 And in reviewing the Waiver submission, I 23 just have a few comments, please. One is Kentucky 24 changing the current Medicaid program. For the 25 information we're receiving in the packets indicates that

1 it's not distally sustainable nor has it had a meaningful 2 impact on including the health of Kentucky. That is 3 wrong. 4 (Audience Claps) 5 MS. CHRIS KEYSER: That is wrong. 6 (Audience Claps) MS. CHRIS KEYSER: For five years, 8 healthcare providers in Kentucky have done nothing but 9 worked towards improving the health of Kentuckians. This is wrong. 10 say, no, sir. No. 11 All the work that we've done in this five 12 years will be undone if this Waiver process goes through. 13 (Audience Claps) 14 MS. CHRIS KEYSER: Kentuckians, number 15 one and two business. So we're going to not provide dental care to the individuals who mean the most. Wrong. 16 17 Just wrong. Just wrong. 18 The packet also mentions the current 19 program has not been effectively administrated. 2.0 So is that the fault of the consumer? 21 MALE AUDIENCE PARTICIPANT: No. 2.2 MS. CHRIS KEYSER: Is that the fault of 23 the Medicaid recipient? No, sir, I don't believe so. 24 Kentucky Medicaid Managed Care companies have the highest 25 profits in the nation. So why hasn't the State

benefitted? Whose fault is that? It's the State's.

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So, again, I see many challenges ahead.

One organization in Kentucky that is working toward addressing what do we do next? Is it truly unsustainable, and that is, Kentuckians' growth for health. An advocacy group that is a non-particle coalition, and they put together a task force that recommends if you're going to do a Waiver, the Waiver proposal improvers that would include the following four things: Provide a rationale for each element of the proposal based on the triple aim of improving patient serious, improving population health, and better managing cost. Conduct a cost-effective analysis of each Waiver element to determine if it increases access, improves health, and lowers or maintains administrative cost.

Two, establish and empower a Government structure with multi-state-holder representation including advocates and consumers. Ensure meaningful state-holder participation in decision-making and oversight.

Three, ensure transparency throughout the development, implementation, and evaluation of the Waiver. Create a dashboard updated monthly that contains implementation and evaluation data to be shared with the Government's body at regular state-holder meetings and

1 with the public meeting. 2 And, four, conduct rigorous evaluations 3 using a third-party evaluator selected by the 4 Government's body. Thank you very much. 5 (Audience Claps) 6 MR. DOUG HOGAN: Bobby Paisly and after 7 Bobby Paisly, it's Anthony Ross. 8 MR. BOBBY PAISLY: My name is Bobby 9 Paisly. My comment is a bit emotionally, and it's states 10 that, you know, we're an advanced, we're a prosperous, 11 and we're a civilized society. As a result of that, in 12 my opinion is that we have a moral and an ethical 13 obligation to assist and take care of those who do not 14 have the financial capacity to take care of themselves. 15 When I look at this program, I see a few things that I don't understand. I find it to be a little 16 17 bit discriminatory, and the reason that I believe that is 18 I am the recipient of commercial insurance. I do not 19 have -- I'm also the recipient of dental and vision 2.0 coverage. My wife is a teacher, and we get our coverage 21 through her school, and I don't have to do community 2.2 service. I don't have to earn points, and I don't have 23 to wait to get my vision checked. 24 (Audience Claps)

MR. BOBBY PAISLY: So my question is why

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are we alienating -- well, not my question. My statement is, I feel like we're alienating a segment of the market because they're impoverished and don't have the ability to pay for healthcare, and that's all I've got. Thank you.

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(Audience Claps)

MR. ANTHONY ROSS: My name is Anthony Ross. I'm an adult healthcare specialist with Bridgehaven Mental Health Services in Louisville. I'm going to read a statement on behalf of Ramona Johnson, the CEO of Bridgehaven.

She'd like to replace those statements by acknowledging that SMI individuals will not lose benefits unless considered medically fragile. However, her concerns are paying the premiums and co-pays. Will premiums be deducted from the check-holding actually have to pay a one dollar, or whatever the amount is, instant hoop, and then if it's not deducted from their check, they will loose Medicaid, and be locked out because I cannot see they're making the premium payment on their own.

I see the lookout as a real problem for individuals with SMIs. They won't follow through with taking some class on Healthy Behaviors and with whatever else is required to become re-enrolled. They will just

loose their benefits. Most don't have checking accounts. So how will they pay their premiums?

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SSI, SSEI doesn't fit all of our members, but it does fit the majority. Out of all of our members, members carry an SMI diagnosis, and many have a far more serious medical issues as well. We have some members, we are not sure of the numbers, who are here now because they are eligible for Medicaid under the expansion. Many of them are younger members who rolled off of their parents' insurance or buying insurance had no income or an income low in the new guidelines in obtaining Medicaid.

We also have people who are homeless, adult males, no income, but with SMI/SUDs who are enrolled in Medicaid via Kentucky After and Phoenix Health Center in Louisville. Some of them now have SSI, and I'll assume will be protected as medically private.

We're talking to a one-year member today who has a bipolar disorder. Without the services she received at Bridgehaven, her mental illness would be unmanaged. She would gladly tell you that -- more because she cannot stop talking. Her parents are trying to get her on disability and had to retain an attorney. If she receives the disability, I'm not sure whether she will qualify for SSI in case for her receiving Medicaid.

I don't know how much this has helped. My biggest concern for people with SMI as the method is for paying the premium and the lockout, or they are assured to paying co-pays if it is not paid.

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So the process for getting that premium to the State is critical even if you're on Social Security and have their Medicaid premium deducted from their check. It's still not -- it's the end of the game. We hate that term.

How much more end of the game you cut off people have. They've already been physically, sexually, and emotionally abused, stigmatized, undermined, and labeled. Most of them are reminded constant of their background, focused at best, and their brothers tell them to kill themselves.

They have been told all their lives they are lazy and worthless. They have attempted to kill themselves. The medications they take to be normal have miserable and sometimes life-threatening side effects.

Most don't know until they find a place like Bridgehaven they can recover and have a better life.

I am one of the 400 thousands that benefit from the expansion. January 1st I will come off of Medicaid because in my recovery I've gotten strong enough that I can work a full-time job and support myself. I

don't consider myself a dual. I consider myself an exception.

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It's just wrong. We're supposed to help. We're supposed to care. I respect and understand that you want to make this financially feasible, but then it's the money, and we have people suffering and killing themselves in the street.

(Audience Claps)

MR. DOUG HOGAN: Laura Hancock Jones and following her is Emily Beauregard.

MS. LAURA HANCOCK JONES: Hello, I'm Dr. Laura Hancock Jones. I come to you today as a general dentist in western Kentucky involved in a safety net situation going through this phase in the cross-funded. Should this Waiver be re-enacted in full?

The five goals will be very difficult to meet as the role of oral health is understated as its role in overall health. There will be exclusions of the benefits as an on-ramp and not an on-ramp, in fact, through the My Reward account.

Chiari is the progress of adult-leading cavities and is the number one childhood defined disease in our nation, and the number one risk factor for building that disease process begins with primary caregivers. I'm very appreciative of the roles and

thankful to others that dental coverage is in my family; however, that whole family structure has been benefitted greatly from the advancement of Medicaid.

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Oral health providers are very committing in offering solutions that can provide healthcare at the right time and will meet the role in the triple aim. So we cannot exclude that oral health can affect other diseases of the body, and the mouth is not separate.

I, personally, have seen a tremendous boost and notice that optimum care where they became immediately aware of their dental benefits. You've heard of the expansion. They often presented to my office so sick that they're unable to deliver care, but we were equally able to facilitate and care for them and need to get them on the right path and help them.

I'm very supportive of the role of sub-unitization in this new project, and smokers are six times more likely to have periodontal infections. They can't comprise. Diabetic care as well as it relates to lung disease and actually as stated as well Alzheimer's.

Now, my general concern is the ER cost for treating an oral infection are three times of that as relates to dental care in the dental office that eliminates, of course, the infection. I'm going to say that continued trips to the ER inappropriately will not

allow for appropriate use of the My Rewards account for them to feel the purposes of the benefits. And I also created the consequences of the overuse that's developed from just repeated the antibiotic to pain medication for the oral disease that will go untreated to the expansion of dental care.

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In closing, I believe that including coverage of the standard benefits increases the actions secured and keys and goals of Kentucky HEALTH in terms of processing earlier disease touching and general welfare. But if it's approved in this current form, the barrier for making healthcare coverage optional approval increases cost in overall health.

I look forward for meeting with you as a part that you make your health coalition. I want more to prove that the amount of solution that's gone forward and that cannot be nailed in stone. Thank you.

(Audience Claps)

MS. EMILY BEAUREGARD: My name is Emily Beauregard. I'm the Executive Director of Kentucky Voices, South Health, and we are an advocacy -- a home advocacy coalition, an advocate for home-care providers from across the Commonwealth.

We work together to improve the health of the Kentuckians. We've been very active in the Medicaid

expansion helping people to get coverage and learn how to use their coverage and their benefits.

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And I'm here today under consumer advocates on behalf of the 420,000 Kentuckians who have been ear-lobbed and enrolled in coverage, some for the first time in their adult lives as a result of 200 physicians to expand Medicaid.

(Audience Claps)

MS. EMILY BEAUREGARD: This also means that we have a lot to lose if this standard coverage is taken away as part of this Waiver process if the Waiver isn't accepted by CFHS. And the Governor hasn't to seek these changes for our current Medicaid program, and this is important that we remember doing something in light so badly of who's been suffering.

Primarily I do all I do here today for working Kentuckians, their families, and those benefitted who aren't able to work. There's also the communities that they live in. I doubt that anyone in this group doesn't know family members, neighbors, coworkers, and friends who are invested in the record for Medicaid expansion.

And last Wednesday, almost half a million of fellow Kentuckians report that they could very well lose coverage if this Waiver did not get accepted by

CFHS. So it's unrelated by insurance soaring again. So we put people back in the emergency room. I think we can do better for our fellow Kentuckians. I think we can make a plan that works.

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We need to remember that the focus of this Waiver is to demonstrate that Kentucky can provide better activities and benefits than we're already doing. Based on my understanding of the first go around, this Waiver will put more burden on growing and working Kentuckians, our families, and those well-known citizens.

Are these consumer advocates? I believe that from rising Medicaid coverage is they're up to know how do you propose change will improve their health, improve advocacy care, and while we strongly support the home advocacy decision from the additional SUD benefits that you've included in the plan, I'm not sure how a decision can be made from the other changes. That includes personal benefit changes made and were barriers being set in place.

One thing that is particularly hollering out to me is they're going to penalize -- certainly penalized worker and workers. I'm not sure how to look at it when you see that someone has a steady job or is at full-time at minimum wage. Instead of being rewarded for that, their premiums aren't.

The main time that it's a good idea to fire individuals or employees that are enrolled in their employers' insurance, but our concerns are about what is provided in the network and the formality of what's being said, not to mention that there will be some discretionary coverage. These members are asking for Medicaid for employer coverage, and they can move back to Medicaid then if they loose their job or change employers.

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I don't think the goal of this Waiver should be to move Medicaid members on this commercial insurance or teach them how to use commercial insurance. The goal should be to medically get members to be able to use the coverage to improve better health, and that's exactly what we see happening as a result of the Medicaid expansion.

I'm not sure what the basis of how they fund Indiana if there's a use whatsoever of a cost barrier is in place. The problem if we're opening Kentucky's Waiver advocate in Indiana is that we really have no idea whether Indiana's demonstration is working. It's way too early to tell. Their primarily data certainly indicates that it isn't.

The Indiana rate for insureds is higher in Kentucky, and it's been reported that more than 30

percent of Indiana's Medicaid members aren't able to pay their premiums even with some help from a third-party payers.

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The only solid evidence we have about the Kentucky premium for the low income individuals and families is that it decreases accidents and care.

There's no evidence --

(Audience Claps)

MS. EMILY BEAUREGARD: There's no evidence from the history, and according to the lockout period, will increase this engagement or improve health.

Medicaid recipients need access to setting out barriers.

We know this is allowing people to get regular checkups, get preventative care, and manage client illnesses.

Charging premiums and co-pays that started these people from seeking out secondary care which can be more costly care, emergency care, hospitalization down the road.

I think we acknowledge we don't want to see people using the ER again when they don't have dental coverage or when they said they were accidentally misidentifying and referring, by the way, to a regular doctor because Kentucky no longer offered a rough draft in eligibility, or there are health regulations for patients and waiting for food specifications and they have to call 911.

This halfway almost creates a more glorified system, and it would be largely illustrated by some, and I have completely encouraged them. It makes it harder for Kentuckians to use, and it assumes that Kentuckians aren't already engaged in a community contributing gainfully of our time.

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So that is on behalf of Kentuckians eligible working and members are working. Unfortunately working full time at a minimum wage job doesn't add enough to get someone on Medicaid. There's no point of going for insurance for Medicaid and for the jobs program without creating a new job. If we want to help people get better jobs, increase minimum wage.

(Audience Claps)

MS. EMILY BEAUREGARD: If we want to help people get better positions, we need to increase minimum wage and grow better jobs in Kentucky.

But now comes the Medicaid or the reason why we should be here today. Medicaid mental healthcare safety net program is for low to moderate families and the referrals, and our safety net is strengthened by our economy by Obamacare. We need to remember that.

And I want to end by saying that now we should go to a website and create a wonderful state of art Medicaid program. We just don't believe that an

website ad will do that.

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So my hope is the administration will further think of the time, think of the concern, think of the happiness in the coming weeks. What is the staple during the final approval that will truly really help the economy and a quality-life program? And we hope that you will review the résumés and listen to the free advice and thank you for the offer of your time. Thank you very much.

(Audience Claps)

MR. DOUG HOGAN: Michael Montgomery is next and then Cara Stewart.

MR. MICHAEL MONTGOMERY: Good morning. My name is Michael Montgomery. I would say that the new Waiver is a prime example of burning a candle on both ends. Soon it will hurt your objective. I believe on one end we said we want to expand healthcare, but we're doing by cutting people out. It doesn't make very much sense to expand by cutting.

You say you may be cutting those individuals, you know, speaking of the transportation -- emergency transportation program. You said those individuals are not using the expansion as you see the numbers.

I am a nonemergency medical transportation

driver, and I do see it helping those individuals. In fact, you state that these individuals have their own vehicles. Well, in fact, they don't have their own transportation or if they did have their transportation, they wouldn't be eligible for the program. For they can't have a vehicle in their home registered and anyone in the home registered or registered to themselves. So they don't have transportation.

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These individuals are now eligible for transportation to get to their healthcare provider. Without getting to their healthcare provider, they will be below that poverty line. There's no way that you can have a health issue and a health issue just resolve itself. It only resolves by getting their medical attention they need.

If you cut this program -- if you keep them from getting to their healthcare providers, they now -- the job that they do have, that issue that they have, will captive and grow captive their ability to work and to provide for their families. Now, not only have you kept them from getting what they need, but you've also raised their number of people that now need Medicaid that they are on their way to be self-sufficient and not having it.

Preventative care has proven itself over

and over again. If you keep these individuals from being able to access transportation, they will be totally dependent on Medicaid services.

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The other end of it is that those that are providing jobs, these individuals have to have vehicles. They have to have drivers inside of those vehicles, and those individuals that drive, they are employed. They do have a job. They do have a responsibility to their families. You cut these individuals out now, the jobs in which they have now, they cannot support their families.

They can't have medical care that they need or do they turn to them? They turn to Medicaid. So now instead of helping the system, you continue to create a problem in the system. Well, those individuals that have jobs, they do pay taxes as long as the employers pays taxes. You heard the other tax dues that goes back to the local Government and the State. And so on both ends by cutting away those things which are necessary to people in Kentucky, it just hurts everyone. That's my comments.

(Audience Claps)

MS. CARA STEWART: My name is Cara
Stewart. I'm an advocate for low income Kentuckians when
it comes to health. I'm here as a legal-aid lawyer
representing low income Kentuckians who access legal

1 services across the State. Everyone continues to want to have healthcare which is everyone in Kentucky. 2 3 Thank you for taking the time to listen to our comments and having the public meeting and making the 4 5 accommodations. I'm very thankful that everyone showed 6 up today. Thank you for having your voices heard. And I want to talk about the barriers that 8 I see in the proposal that we haven't heard yet today. 9 Also, the context of the proposal, right? So it's coming from Section 1115 of the Social Security Act, which gives 10 the Social Services Health & Administration Services the 11 right to waive the funds of all agreed upon the Medicaid 12 13 program in order to enhance the proposes of Medicaid to 14 promote the objective of Medicaid, right? 15 So one of the things they look for to make 16 sure you're doing that is that you are increasing 17 coverage. And I don't see anywhere in here where they 18 are increasing coverage. 19 (Audience Claps) 2.0 MS. CARA STEWART: Also, the option to 21 increase the services that are covered by Medicaid, and 2.2 I'm not sure I see anything on here increasing the 23 services covered by Medicaid.

(Audience Claps)

MS. CARA STEWART: I only see cuts of the

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dual coverage and taking away the legal taxes we share. And so the barriers that are presented really seem sircony to me, right? They seem like going backwards in time further than I would have never anticipated. And we're talking about creating the work requirement and the idea that people can be locked out of their care for months. I have clients who just this year as a result of the minimum time allowed -- I know they were a lot locked out -- lost care for a month, lost care for two months.

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I have clients who that meant they loss access to their oxygen and their insulin and that could take them to a downward spiral, and there's just no reason that person is here. Their health deteriorated so quickly. And that's what happens when you have two disruptions in their care, and the idea is not causing serious harm or any disruption in care. To me, it's harmful, and this plan jumps out to me as a dangerous plan.

I would like to see Kentuckians use an experiment of Medicaid to increase the health of Kentuckians. That's what the purpose of the flexibility that the rule has in waiving the Medicaid requirement is to create healthier Kentuckians.

And I'm not really sure you've heard much in this to thought through to do that, and I hope that we

1 can present. I mean, this obviously has to do, I quess, 2 since they meet possibly with all the Kentuckians 3 including administration, and I hope that we can submit a 4 demonstration project demonstrated in the Kentucky State, 5 our RA largest reduction of uninsured in the nation. 6 wrote down seven percent -- around seven percent uninsured. I'd like to see that number down to zero. 8 Why don't we figure out whose not eligible to have it, 9 right? Let's make it where everyone has access to 10 healthcare, and we can make that healthcare better. We 11 can do that. We can use those vehicles by thought to 12 have just using the vehicle to improve the health outcome 13 of Kentuckians. I would like to see a plan that really 14 does that. Thank you. 15 (Audience Claps) 16 MR. DOUG HOGAN: Next is Scott Scott? 17 MR. SCOTT CROCKER: Crocker. Crocker 18 maybe. 19 (Audience Laughs) 2.0 MR. DOUG HOGAN: Or Crocker. Sorry about 21 that. After Scott Crocker, Brandon Taylor. 2.2 MR. SCOTT CROCKER: The main points that I 23 want to convey really as a pegboard is come up with a 2.4 plan that I can do to abide the consumers to the 25 healthcare system and healthcare providers.

Kentucky Legal Aid, and we have looked at -- we're constantly meeting to prioritize our services and to limit ways of getting legal assistance to people most needed. What we have kept from doing is employing some of the -- some of the techniques that are being proposed today. We resisted charging a supplemental cost to obtain legal aid, and one of the reasons for that is that we feel that we wouldn't be able to charge enough to really cover the administrative cost of collecting that. I don't know if that's been considered yet in this Waiver or not. It is very difficult to recoup the -- the cost.

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If we deny services to people who failed to make premium payments, even very small supplements, this is going to have a devastated effect on low income people in our State.

Really all I see is really what has been mentioned is a reduction in services to people who are going to come and unable to afford the private insurance market, and it's really difficult to see that that's only doing anything but ruin the quality of health in our State.

As far as the sustainability, yes, there may be some cost savings, but it's going to be for one reason is, there's going to be fewer people who are going

to be enrolled in Medicaid plans if they have to pay a monthly premium supplement, and they have a work requirement. I don't see how it can possibly do anything but reduce the number of our citizens who have health insurance. Thank you.

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(Audience Claps)

MR. BRANDON TAYLOR: My name is Brandon Taylor, and I'm a dentist and the Director for the Clean Dental Clinic in Owensboro, Kentucky. It's a nonprofit practice that is 92 percent Medicaid.

Kentucky has an extremely oral health. If I list the conditions, they were ranked very, very poorly. Two panes from the top reasons that people visit the ER.

In 2009, there were 19,000 visits to the ER in the State of Kentucky resulting in \$9 million worth of billing for what amounts to just an exam by a physician or nurse resulted in Medicare to dispense of an antibiotic and an opioid.

For what they're doing of this \$150 for the diagnosis of tooth pain, I could extract the tooth for \$40. That is part of the Medicaid reimbursement.

If -- one main aim of this Waiver is to reduce opioid addiction in the State of Kentucky. It's very clear that tooth pain is strongly connected with

narcotic utilization be it by legal means or legal use.

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My -- My Rewards program, if you go to the ER, you're going to end up depleting your ability to use My Rewards program, or you're never going to make it to the end. And I can speak from personal experience how stressful it is for many patients just to pay a 3-dollar co-pay. So in order to -- for all of their 30-day therapy contingent upon My Rewards program, I fear it's very unlikely.

It is comical to place dental care on the same level as a gym membership. Dental office -- dental offices are an access point for a high rate of care. I would say that my diagnosis for the detection of heart tension in patients ruffles that than in the primary care physicians in my area.

Since the inception of our clinic, ER visits to our regional hospital have been cut in half. And lack of access to adult care is growing approval and many, many missed hours of work. We've already accessed for how many hours the school missed in children. It's nothing in regards to addiction of missed hours reportable to pain meds. Thank you very much.

(Audience Claps)

MR. DOUG HOGAN: Dennis Chutney is up next. Following Dennis Chutney would be Ernest Raymer.

MR. DENNIS CHUTNEY: My name is Dennis
Chutney, and I'm the Director for Barren River Health
Department. My comment -- I want to start by saying that
I don't think that anyone in this room advises the fact
that -- and we have to be physically responsible whether
or not we're talking about our own personal income at
home or the business that we may run.

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In our place being a public servant in our row, I'm responsible for a fellow leadership team and local Board of Health members representing eight counties to put together a budget. Business trades tremendous stewardship for tax dollars. Federal, state, and local afforded us to do our public health work.

And so understanding exactly the balance here -- now, I guess, this is the comments. That's the real challenge, the need as demonstrated here versus the capacity to balance physical responsibility. So in that, I applaud the willingness for the Waiver and for the very, very healthy discussion.

I'll share with you that as it relates to some of our work. We're responsible for facilitating -- I say we -- public health practice in the country, but it's in our area. We're responsible for facilitating community discussion as it relates to health challenges -- health status challenges.

And while we're talking about access and you continue to, I guess, applaud this Waiver, one of the things that our group, called the Pride Coalition and there are some board members who are here today in the audience. But as we talk about access and barriers, what we have found out in our research locally is that there's not enough providers, dental, mental, and primary care providers, to meet the need. And then when you further explore that when you're doing the clautative research whenever you're talking to actual providers, the further barrier here is the number of those providers who actually participate in Medicaid.

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So in order to understand the true dynamics of access, those sorts of consideration have to be taken into account as you propose the solution. Not faking or legally have all those answers, but that's part of the access discussion.

You know, the other thing, too, is that, you know, it's no, I guess -- it's no secret that in this country we're moving to a values-based reimbursement model. I mean, we want to. As a society, we want to decrease the amount of taxpayers dollars that we're having to spend on unnecessary ER visits and inpatient hospitalization. And there's several aspects moving toward the Affordable Care Act which are working together

to address that.

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The other thing is obviously that as a place for all of us in this room we want to able to behave in such a way, and the healthcare system will actually improve in clinical outcomes. And so together with improving clinical outcomes individually and then as an aggregate as a community, we're going to -- the natural outcome is the increase inappropriate, if you will, help preventable healthcare utilization. And, again, I'm talking about the expensive services of ER and -- and inpatient.

The last comment that I want to make is that whereby public health has again — there were several — several indications from the audience and from your all's comments as it relates to prevention and the investment of those dollars as it relates to afford the opportunity for long-term sustained behavioral changes, and that's really one of the things that we want as an outcome in this, individuals and as an aggregate as in the community in the Commonwealth.

But as it relates to public health practice being challenged financially, it continues to be on the forefront of providing preventive services. It's one of those things that I don't know if you three folks were aware of this is that public health in the

Commonwealth is the only healthcare provider who has to pay their own Medicaid match. The only -- let me say that again. The only provider of healthcare services in the Commonwealth that has to pay penny per penny our own Medicaid match; furthermore, we are the only thing in the country where public health pays to participate to provide services and bill in Medicaid. And so that is compromising our ability financially to be what you envisioned the infrastructure of public health practices in 120 counties to be. Thank you so much.

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(Audience Claps)

MR. BRUCE CHANEY: My name is Bruce Chaney. I have a technical question that falls under the classification of an employment area. I'm a member of what's commonly called the gated community. That means I would get paid with a 1099 instead of a W-2. I'm classified as an independent contractor.

So my question is, how -- what kind of paperwork for the administration will be involved when you are reporting like 20 hours a week, if it comes to that? It would seem that folks who are employed would have a record of the hours that they worked. The independent contractors have not only their jobs but also the business side whatever their profession is.

There's -- there's no third-party

documentation of how they get paid, how they worked, and I've read through the Waiver application and don't see any information how that will be handled.

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I also comment that the employment and volunteers will require tracking approximately 400,000 people on a weekly basis to see how many hours they put in, and that to me sounds like it will cost some money. I don't know how many employees it will take to document volunteer hours or hours of employment for 400,000 people, but I would think it would be a few, and that costs you, perhaps, to document the labor for the application. Thank you.

MR. DOUG HOGAN: Andrea Jones and following Andrea Jones is Toby Fatsinger.

MS. ANDREA JONES: Hi, my name is Andrea
Jones. I'm an adult care support specialist at
Bridgehaven Mental Health Services. I work with people
every day who have Medicaid, and a lot of people that I
work with or everyone has a severe mental illness. Many
have lived in poverty their whole lives. They've grown
up in Foster Care. Some are homeless, a lot have
learning disabilities, and this plan that supposedly has
the purpose of transitioning people to an
employer-sponsored health plan is very complicated, and I
don't think that the people that I work with are going to

be able to understand how to jump through all the hoops that they need to jump through in order to get coverage even though all they really want is coverage. All they really want is to be healthy and to recover.

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They get letters all the time and some of the things the letter asks them to do are simple. they have to talk to a doctor, make a call, or look up something on the computer, but they don't know how to talk. They have trouble making phone calls. They have trouble expressing themselves. They have trouble advocating for themselves. They don't have computers. They -- sometimes they forget to open their mail. They have trouble going places and asking for help. And I work -- I work -- with people who lost benefits because of identifying, and they didn't know what to do. And some of them have been able to get their benefits reinstated, and some still have not had their benefits reinstated, and sometimes they didn't know where to go to ask for help. They didn't understand the letters that they received.

So I see benefits that's not helping people. It's not going to help people transitioning into an am employer's health plan because employers everything is done for the employees. They don't have to do all this negotiating and going to different places and doing

community service and everything.

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And this gym membership seems ridiculous to me because even with a discount, I know many of the people that I work with can't afford a gym membership even if they have to pay \$5 a month. There's to me some nonsense added into this plan.

And I agree with everything I've heard everybody say today. I haven't heard any praise with this plan. I've heard how it's probably going to decrease people who use the plan and decrease the health of people in Kentucky, and it might save money for the Government, but it's going to cost Kentuckians a lot in terms of their health and -- and their ability to work and take care of others. So that's about all I have.

(Audience Claps)

MR. TOBY FATSINGER: I'm Toby Fatsinger.

I'll try to be brief. It seems like everybody has said what's already on everybody else's mind, and we don't all know each other. We didn't show up at 10:00 o'clock this morning.

So this consensus seems to exist, and I just want to reiterate a couple of things talked about saving -- saving Kentucky \$2 billion over the next five years with no immediate impact. Who's decedent after the next five years? What's the real cost? How many people

are going to die; loose their wives, have their health condition continue to just deteriorate? As a result, it seems like we're shaping our State the way that that seven has shaped his personal business, and we're protecting the few at the expense of many.

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(Audience Claps)

MR. TOBY FATSINGER: The ACA eliminated historically loosing of adults without dependents. I'm one of those. My son has now grown. How does it effect him going forward? I have no small child at home. Why is that? You know, I'm obviously not a pregnant woman. My premium is not going to be waived. What determines an able body is all — these are all things that have been mentioned today. We all know it. You know it. This is a bad move. It's a bad move for the State of Kentucky, and it's totally designed to protect the wealthy. Good luck. Good luck with this in Harley, Kentucky and you tell a coal miner that they need to get theirself (sic) in Florida first without the — without the aid or dependence of Government before they can get a job. Thank you.

(Audience Claps)

MR. DOUG HOGAN: Akisle Townsend and following will be Joan Candalino.

MS. AKISLE TOWNSEND: My name is Akisle

Townsend. I come to you to ask a question before.

Unfortunately, I'm a little disappointed there wasn't enough time for technical questions. I come today with no written commenting. Recently I only heard about this public hearing and went through the material that I could bring out today and ask more technical questions and comments today to the extent that I don't see the information available online, and I believe the other resources I will following up with that public comment.

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So I'm not on Medicaid. I hope I'm never in the position to need Medicaid. I'm not a provider, and I don't work with people who receive Medicaid, but I am thankful because I am a taxpaying citizen.

I'm here asking about my neighbors, and as a taxpaying citizen, I'm concerned about the quality healthcare and the things that they deserve. So far from what I've seen, there are only barriers, and it limits access and has severe concerns and will insofar in this program. And I will just as ever as many people who are directly classified as they change and permanently change it, will be a concern, and it also may be a concern, I believe, about the proposal, and access to healthcare. Thank you.

(Audience Claps)

MS. JOAN CANDALINO: Good morning, my name

is Joan Candalino. Welfare, pregnancy care costs, child healthcare, family planning in this evaluation also include birth control, if a woman wants it, substance abuse care, including tobacco, chiropractic, dental vision and mental healthcare saves the Commonwealth money.

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Now, there shows an expression for helping the people of Kentucky that wants it, and the people of Kentucky often want to be healthier. From what I'm hearing in the proposal, there are so many times where instead of encouraging people to be healthy, they would be requiring to jumping through hoops. That doesn't achieve that end.

Your proposal makes it harder for them to stay healthier, and it's not helping approval itself by adding unnecessary congressman congressing in the rules and regulations and creating a whole new level in bureaucracy and demonstration in the end. It's not helping when you're asking the expansion members to pay from \$180 to \$450 per year minus what they can afford or you boost their access in healthcare. And Kentucky is reimbursed for all the 10 percent of its costs through the ACA. It's not in the best interest of half a million of Kentuckians to push us into the private insured market just so you can balance your books.

MALE AUDIENCE PARTICIPANT: Will you repeat that? Repeat that.

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MS. JOAN CANDALINO: It's not in the best interest of half a million Kentuckians to a push US into the private insurance market just so you can balance your books. Your proposal addresses cost to Kentucky, but it's more the cost of Kentuckians.

They are regulations increase the cost of time and money to the people who serve but the providers and Kentucky. And the services, dental, vision, non-emergency medical transportation, allergy testing and create a complicated system for purchasing them.

The My Rewards program is for the resource but talk to the members of obtaining those such as transportation, childcare cost, and lots of your time. Following it will be the privacy services created by that book. You create an annual re-determination process creating more players of the basic Government home insurance hoops to jump through for people to keep their insurance. Now, as I basically said earlier, who makes those determinations if it's not set.

Just how is removing the nonemergency medical transportation and how people get to a doctor when they can? How can an afforded situation get to be an emergency?

The force number, not encouraged, but force number under their employer's insurance plan create a complicated cumbersome cost that's double the accounting verbal on the employer, a member of the Commonwealth.

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Then the years of this gentleman's work incentive or community service requirement to help people that would work as if they're making poverty leveling -- poverty's levels ranges on purpose by threatening loss during healthcare.

Congratulations on playing rescue for taking so many other concepts of woman's health issues to observe any others. As is written, the proposal requires a set of conditions that do not hit all the circumstances. One of the person watching her sister's children in exchange for a place to live, what if a person who does not have a car or is homeless and can't afford to pay someone for transportation and so is unable to make it work. What if a person just shared adult daycare for an elderly patient?

And here's my point. What if a person who's creating the only job by the work of his own hands using a skill as farmer or practice of shoe salesman, they are not at all addressed by the requirements, and that requirement serves as a disincentive to my selection

prize or trying to better themselves by public funding to my referred truism by re-complicating the insurance to an informant, this is creating conflict.

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A proposal actually states its true intention, quote, to discourage dependency, I encourage and that it would encourage members to transition to commercial health insurance, unquote, and protect -- project the laws of coverage for older women and people violate under five by enforcing them to be insured by a doctor or finding health coverage as an expense.

You make it sound like people want to live in poverty, but if they do seriate free stuff, car wash. People support the Government in order for then to help when they need the Government to support that. The Government insists to do what is done inter-collectively and individually. That includes making healthcare available to folks that could not afford it.

Care for the Kentuckians who serve should be a Commonwealth's primary concern. Instead, I see this proposal as a thing you can't solve. Second, your private regulations is not going to afford people who are having financial difficulties to lose their values of insurance.

And duly so, CMS is trying to destroying healthcare for half a million Kentuckians, and if that

happens, the consequences are on the Government or you all, not CMS. CMS uses blackmail or the threat if you opened your eyes for all of the Medicare expansion if we don't vote for this Waiver. I ask CMS to deny this Waiver.

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MR. DOUG HOGAN: Stephanie Merser.

MS. STEPHANIE MERCER: Hi, I'm Stephanie Merser. I want to tell you a story -- two very different looking stories. One as a graduate student who is thinking they can change the world. They're in school instead of counseling. They worked for an employer who is nonprofit, and they subscribe to Medicaid. They work hard.

That person is me. I work for a nonprofit. I don't have any money to subscribe to insurance. And despite all the work that I'm doing for my community, I stand here in front of you asking for my health benefits.

Now, I want to tell a different story. I work at BRASS. It's the Barren River Area Safe Space. It's the local domestic violence shelter. A woman comes in that's been in violence. She comes in. She's battered. She's broken. Everything she had in this world is gone. She doesn't have money. She doesn't have belongings. She doesn't have anything for the most

part.

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So when she sits in my office, I asked her what do you need, counseling, do you need to go to the emergency room to cover those bruises, do you need stitches, what happened to you? And, yes, if this goes away, she doesn't have that. We sit in the office. What do we do? We stare at the wall, and we wonder how are we going to help this person.

Okay. I heard one of you say earlier was all KYALTs, Medicaid Transportation, wasn't used that much. As BRASS, we use it. So when she comes in, she needs to go to counseling department. She needs to go to Hope Harvard, Professional Sexual Assault Counseling. She needs help with all these things that have happened to her and the weight of the world is on her, and we can like provide her with transportation with one part of it being used for preferred people.

It sounds like KYALT is important to us. It sounds like Medicaid is important. These people come from jobs that aren't stable. Sometimes they aren't able to have jobs because of their abusers. Sometimes they can't keep jobs because of the PTSD, and you're telling them that they're going to be denied coverage if they can't pay for a premium a month. They don't have that, and to be honest, I don't have that. And so when you're

taking this into account, does Kentucky really want to re-victimize people who have been through so much already? Does it really want to hold down people for trying to take down the world? Thank you.

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(Audience Claps)

MS. GLISSOM: Are there any other remarks? I think that's all we have on our list? Is that right, Doug?

MR. DOUG HOGAN: Yes.

MS. GLISSOM: Okay. And my two hours is coming right up on 12:00 o'clock which is we have set aside two hours to have comments. Again, I just want to reiterate how much I appreciate the fact that you came out today. I want you to know that we take all the comments very seriously. I have a number of notes that I want to go back and look at.

So I want to thank you for being here taking the time, looking at the Waiver, and giving thoughtful remarks. I would suggest if you have any other thoughts that come to you after you leave the Hearing today, please feel free to go to the website, CHFS, Cabinet for Health and Family Services, chfs.ky.gov/Kentuckyhealth, and we're going to continue to accept comments through July the 22nd.

So thank you again, and I hope you all

1	have a very nice day. Thank you very much for being here
2	today to share your remarks.
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I, Cindy C. Wilson, a Notary Public within and for the State at Large, do hereby certify that the foregoing Town Meeting Hearing that was taken before me at the time and place and for the purpose in the caption stated; that the hearing was reduced to shorthand writing by me; that the foregoing is a transcript of said hearing so given to the best of my ability; that the appearances were as stated in the caption.

I further certify that I am neither of counsel nor of kin to either of the parties to this action, and am in no wise interested in the outcome of said action.

WITNESS MY SIGNATURE this 19th day of July, 2016. My commission expires June 5th, 2019.

NOTARY PUBLIC, State at Large, Kentucky

